

# MONEY BACK GUARANTEE

CERTIFICATE



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*4 months money back guarantee*



  
Brian Pedersen  
CEO, coloQuick USA



## MONEY BACK GUARANTEE

coloQuick USA hereby provides the Buyer with the opportunity to return the coloQuick Thaw system after 4 months of use, if the coloQuick Thaw system does not meet their expectations. The right to return is valid from the date of delivery.

### The money back guarantee is based upon the following conditions:

- The product has been used in accordance with the instructions
- All calves born during the trial period must be fed colostrum using the coloQuick Thaw system
- A birth and feeding record must be kept for all calves (Colostrum Journal)

### If the return conditions are met:

- The product can be returned without compensation to coloQuick USA
- If the product is damaged the right is reserved to invoice the buyer for the repairs. This does not apply for general wear during normal use.
- The buyer must clean and securely pack the product so it is ready at the agreed return date. Otherwise coloQuick USA reserves the right to invoice the buyer for repair and cleaning costs.

## OUR RECOMMENDATIONS:

It is important to focus on:

- Testing all colostrum and freezing the best quality.
- Feeding the calf as soon as possible after birth.
- Keeping all equipment clean to avoid growth of bacterial matter.

We refer to the supplied coloQuick manual, which describes the use of the coloQuick Thaw system.

